

Where Care Converges: Parkway MediCentre Xintiandi Officially Opens, Ushering in a New Era of “Out-of-hospital” Care Model in Shanghai

As China continues to strengthen its policies to open up its healthcare sector, the demand for high-quality healthcare services is steadily increasing. Against this backdrop, Parkway MediCentre Xintiandi, part of IHH Healthcare, held its grand opening ceremony today in Shanghai's Huangpu District, within the Xintiandi commercial area. This marks another milestone in Parkway Shanghai's expansion in China and represents a significant achievement in Shanghai's efforts to attract high-quality international medical resources to build a diversified healthcare ecosystem.

The event was attended by Yuan Yuan, Deputy Head of Huangpu District; Sun Xiangtong, Deputy Party Secretary and Vice President, Shanghai Open University and Director of Shanghai Education Television; Wang Wei, Deputy Secretary of the Huangpu District Health Working Committee and Director of Huangpu District Health Commission; Lu Xiaojun, Secretary of the Huaihai Middle Road Subdistrict Office; Xu Huan, Deputy Director of the Huangpu District Development & Reform Commission; Dr Prem Kumar Nair, Group Chief Executive Officer of IHH Healthcare; Dilip Kadambi, Group Chief Financial Officer of IHH Healthcare; Zhang Qin and Yao Yao, Board Directors of PCH Holding Pte Ltd; and Dr Kenneth Tsang, Regional Chief Executive Officer of IHH Healthcare North Asia; Chloe Li, Chief Executive Officer of Clinic Operations, Parkway Shanghai along with other leaders and partners, who gathered to witness this important milestone.



(From left to right) Mr Xiangtong Sun, Dr Kenneth Tsang, Mr Qin Zhang, Dr Prem Kumar Nair, District Governor Yuan Yuan, Mr Wei Wang, Ms Xiaojun Lu, Ms Chloe Li

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(From left to right) Dr Kenneth Tsang, Mr Qin Zhang, Dr Prem Kumar Nair, Ms Chloe Li, Mr Dilip Kadambi, Mr Yao Yao

Rooted in Shanghai, Connected Globally: Building a New Integrated Healthcare Ecosystem

Parkway Shanghai is part of IHH Healthcare, one of Asia's leading multinational healthcare services networks. Leveraging IHH's extensive medical network comprising over 140 healthcare facilities across 10 countries, Parkway Shanghai continues to bring world-class service and clinical standards into China.

Located in a prime location on Huaihai Middle Road, the newly opened Parkway MediCentre Xintiandi spans nearly 7,000 square metres. It began operations in October this year, offering more than 20 clinical specialties including internal medicine, general surgery, gynaecology, and paediatrics, Parkway MediCentre features six key disciplines - Health Management & Visa Centre, Endoscopy Centre, Surgery Centre, Children's Health Centre, Aesthetic Centre, and Sports Medicine & Rehabilitation Medicine Centre - forming a high-quality, comprehensive healthcare ecosystem covering general and specialist services across prevention, diagnosis, day surgery and rehabilitation that provides comprehensive, one-stop medical care for nearby families and corporate clients.

The MediCentre brings together an international, multilingual medical team from 14 countries, and supports direct billing with over 60 international insurance providers, ensuring professional, convenient, and safe patient experience that meets the diverse needs of patients from different backgrounds.

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District Governor Yuan Yuan and Ms Xiaojun Lu visit Parkway MediCentre Xintiandi

Deepening Local Collaboration to Drive Medical Innovation and Resource Integration

At the opening ceremony, Dr Prem Kumar Nair, Group Chief Executive Officer of IHH Healthcare, shared the Group's strategic outlook for the Chinese market: "Parkway MediCentre Xintiandi is a key part of IHH Healthcare's global strategy, demonstrating our commitment to advancing an 'out-of-hospital' care model by bringing advanced day treatments and personalised outpatient services closer to where patients work and live, making high-quality professional care and advanced facilities more accessible. We believe this innovative care model will deliver a more convenient and affordable healthcare experience for patients. The opening of this MediCentre also underscores IHH's long-term commitment to China. By combining our global expertise with China's strong medical capabilities and talent, we ensure our patients have access to world-class healthcare services, as we bring next-level care closer to their homes and communities. Looking ahead, Parkway Shanghai will continue to expand our footprint, deepen partnerships with local healthcare institutions, and jointly unlock new opportunities to drive healthcare innovation and high-quality medical services in Shanghai."

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Speech by Dr Prem Kumar Nair, Group Chief Executive Officer of IHH Healthcare

Speaking on Parkway Shanghai's role within Shanghai's broader healthcare landscape, Dr Kenneth Tsang, Regional Chief Executive Officer of IHH Healthcare North Asia, added: "Parkway MediCentre Xintiandi is a vital part of our integrated healthcare network in Shanghai, complementing our other clinics and hospital in the city. It offers patients flexible referral and follow-up care, enabling seamless access to Parkway Shanghai Hospital for more complex treatment, enhancing the depth and continuity of care. Through our integrated clinic and hospital network, Parkway Shanghai is committed to building an integrated and flexible healthcare system that meets diverse medical needs. We will continue to bring in international medical resources, strengthen local talent development, and collaborate with the public healthcare system to promote a more diversified and robust healthcare services ecosystem. Our goal is to provide residents in Shanghai and beyond with more high-quality and convenient healthcare options and contribute to the sustained development of the city's healthcare system."



Speech by Dr Kenneth Tsang, Regional Chief Executive Officer of IHH Healthcare North Asia

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The Parkway Medical Clinic located in the Hongqiao Gubei business district is also set for an upgrade in 2026. By expanding its service offerings and introducing a multinational physician team, the clinic is expected to further meet the needs of the area's international residential communities.

Bridging the "Last Mile" of Doctor-Patient Communications Through Integrated Online and Offline Services

While expanding its diversified healthcare services network, Parkway Shanghai is also actively strengthening the integration of online and offline care. Earlier this year, Parkway Shanghai Hospital launched its Internet Hospital services. The newly opened MediCentre adopts augmented reality (AR) technology and digital enhancements to streamline every step from registration to consultation, delivering a more efficient and convenient patient experience.

At the opening ceremony, Parkway Shanghai signed a partnership agreement with Shanghai Health Channel to jointly launch the "Parkway Health Talk" livestream studio. The platform will produce one to two health education programmes each month, featuring senior physicians from Parkway Shanghai and external experts discussing health topics of public interest such as chronic disease management, child health, gastrointestinal disorders, sports rehabilitation, mental wellness, and preventive care. Presented in a clear and accessible format, these programmes aim to deliver reliable medical knowledge and help close the "last mile" gap between professional healthcare and public understanding. The first episode is expected to go live in December, streaming simultaneously on both parties' platforms.



Parkway Shanghai X Shanghai Health Channel jointly launch the "Parkway Health Talk " livestream studio

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From upgrading its 'brick and mortar' international medical services to establishing online services and health education platform, Parkway Shanghai remains steadfast in its brand promise of "Precision Care, Warmly Delivered". It actively supports national policies encouraging foreign investment in healthcare and continues to contribute international resources and expertise to China's healthcare sector. Looking ahead, Parkway Shanghai will keep introducing world-class medical resources and strengthening its service system, contributing to the advancement of the "Healthy China" initiative.

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