

NEWS RELEASE

Kuala Lumpur/ Singapore, 23 February 2024

IHH Healthcare Malaysia renews MOU with Ministry of Health Malaysia to provide free cancer treatment for 500 patients from government hospitals; Advances emergency medical care with launch of innovative electronic patient care reporting system

IHH Healthcare Malaysia (“**IHH Malaysia**”) today renewed its Memorandum of Understanding (“**MOU**”) with the Ministry of Health Malaysia (“**MOH**”), to provide care and treatment for another 500 cancer patients from government hospitals in Malaysia through its hospital network comprising Pantai Hospitals, Gleneagles Hospitals and Prince Court Medical Centre.

At the MOU signing event on 23 February 2024 held at Gleneagles Hospital Kuala Lumpur and graced by the honourable Datuk Seri Dr Dzulkefly bin Ahmad, Minister of Health Malaysia, IHH Malaysia also launched an innovative electronic patient care reporting (“ePCR”) system that will enhance the delivery of emergency medical care for patients.

Signing of MOU between Ministry of Health Malaysia and IHH Malaysia

With the renewed MOU, IHH Malaysia will fully sponsor radiotherapy and radiosurgery for another 500 cancer patients undergoing treatment at government hospitals starting 1 March 2024. Identified and referred by MOH and their designated specialists, these patients will receive treatment at seven* of IHH Malaysia’s hospitals equipped with Gamma Knife and Linear Accelerator (“LINAC”). IHH Malaysia has completed treatment for 500 cancer patients using these state-of-the-art technologies in the previous iteration of the MOU with the Health Ministry.

“At IHH Healthcare, we believe that public-private partnerships are crucial in ensuring a more equitable healthcare ecosystem for all. The renewal of our partnership with the Ministry of Health is testament to our commitment to support Malaysia’s national healthcare agenda while giving back to our community. We look forward to strengthening our partnership with MOH to build a healthier nation,” said IHH Chairman Tan Sri Mohammed Azlan bin Hashim.

“Reducing the burden of cancer is one of the priorities we have set for ourselves, as part of our global sustainability goals to touch 5 million lives for healthier communities by next year. We are gratified that our Life Renewed corporate responsibility programme has given a new lease of life to many patients since its inception. It is our privilege to share our clinical and care capabilities and resources to provide quality treatment for the underserved in Malaysia, as we journey on to provide Care. For Good.,” said IHH Group CEO Dr Prem Kumar Nair.

*The seven participating IHH Malaysia hospitals are: Pantai Hospital Kuala Lumpur, Gleneagles Hospital Kuala Lumpur, Prince Court Medical Centre, Gleneagles Hospital Penang, Pantai Hospital Penang, Gleneagles Hospital Medini Johor and Pantai Hospital Ayer Keroh

“In 2022, we approached the Ministry of Health Malaysia to collaborate and launch the Life Renewed cancer treatment corporate responsibility initiative for 500 patients from government hospitals. Our key consideration on the type of treatment offered was based on what were the most pressing healthcare needs of the population and what would make the most impact to our community. After reviewing the effectiveness of the programme, we are delighted to renew the MOU to provide radiotherapy and radiosurgery treatment for another 500 cancer patients starting from 1 March 2024, delivering our purpose to touch lives and transform care,” said IHH Malaysia CEO Jean-François Naa.

Radiotherapy is an essential part of many cancer treatments. LINAC uses high-energy X-rays to treat tumours with high accuracy whereas Gamma Knife radiosurgery is a high precision radiation therapy used to treat tumours without the need to make an incision. Both LINAC and Gamma Knife radiosurgery minimise damage to healthy tissues surrounding the target.

The MOU continues to support the Malaysian Government's National Cancer Control Blueprint (2021-2025) to widen access to care and treatment for cancer patients in the country, building on continuing collaboration between IHH Malaysia and MOH.

This renewed MOU also complements IHH's commitment to uphold Environmental, Social, Governance (“**ESG**”) principles. It is part of IHH's flagship ‘*Life Renewed*’ programme, which has provided free treatment for underserved patients in Malaysia since 2012, benefitting about 2,600 people to date.

Launch of Emergen-Sync by Gleneagles Hospital Kuala Lumpur

In a joint effort to deliver highly responsive Accident & Emergency services to our patients through advanced technology, Gleneagles Hospital Kuala Lumpur launched the Emergen-Sync project, incorporating the PERTAMA ePCR system that enhances the management and utilisation of patient information during emergency medical situations.

PERTAMA, which stands for Pre-hospital Emergency Response Technology & Ambulance Activation, is an innovative solution in the Malaysian private healthcare sector.

Hoo Ling Lee, CEO of Gleneagles Hospital Kuala Lumpur, explains, “The launch of Emergen-Sync with the PERTAMA ePCR system is another important step in our journey to provide quality patient care, especially during accidents and emergencies, where speed and efficiency are critical for a patient's survival. PERTAMA system's real-time data access allows immediate access to critical patient information, ensuring seamless coordination between emergency medical teams and hospital staff. This enables swift decision-making and ultimately improves patient outcomes.”

Following an extensive three-month pilot programme with Gleneagles Hospital Kuala Lumpur under the Emergen-Sync project that began in October 2023, the PERTAMA ePCR system has met expectations, establishing a benchmark for efficiency and quality in emergency medical care.

ABOUT IHH HEALTHCARE MALAYSIA (“IHH MALAYSIA”)

IHH Healthcare Malaysia is one of the largest private healthcare providers in Malaysia, with approximately 3,000 beds. Our healthcare network comprises 11 Pantai Hospitals, four Gleneagles Hospitals and Prince Court Medical Centre, and ancillary services including Pantai Integrated Rehab and a chain of primary care clinics under Twin Towers Medical Centre. Across Malaysia, Premier Integrated Labs, part of the IHH global network, also provides comprehensive diagnostic solutions to medical practitioners and healthcare facilities via its laboratories.

Our team of over 12,500 staff and more than 1,200 consultants are strongly committed to our aspiration to Care. For Good. where we prioritise patients’ needs to deliver quality clinical outcomes.

IHH Malaysia is part of IHH Healthcare, a leading integrated global healthcare network with presence in 10 countries, including its key markets of Malaysia, Singapore, Türkiye, India and Greater China (including Hong Kong). IHH’s portfolio of trusted brands include Acibadem, Mount Elizabeth, Prince Court, Gleneagles, Fortis, Pantai and Parkway.

More information can be found at www.ihhhealthcare.com/malaysia

ABOUT GLENEAGLES HOSPITAL KUALA LUMPUR

Gleneagles Hospital Kuala Lumpur, established 27 years ago, is a leading private healthcare institution in Malaysia. With its commitment to excellence, cutting-edge technology, and world-class healthcare professionals, the hospital provides comprehensive medical specialties and services to meet the unique needs of each patient.

As a premier tertiary and acute care healthcare provider, Gleneagles Hospital Kuala Lumpur offers a comprehensive range of medical specialties and services, including but not limited to cardiology, oncology, orthopaedics, neurology, general surgery and urology. With a dedicated team of highly skilled and experienced medical professionals, the hospital strives to provide personalised, evidence-based treatment plans to meet each patient’s unique needs.

Gleneagles Hospital Kuala Lumpur is committed to ensuring the highest standards of safety and quality in healthcare. The hospital holds prestigious accreditations from internationally recognised bodies such as the Joint Commission International (JCI) and the Malaysian Society for Quality in Health (MSQH), underscoring its dedication to delivering exceptional care and maintaining the utmost patient safety.

More information on Gleneagles Hospital Kuala Lumpur can be found at www.gleneagles.com.my/kuala-lumpur

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