

IHH HEALTHCARE MALAYSIA PIONEERS EXCLUSIVE MALAYSIA HEALTHCARE EXPO IN SURABAYA

A showcase of clinical advancements and world-class patient care services through IHH Healthcare Malaysia's portfolio of trusted healthcare brands

Surabaya, Indonesia, 6 July 2023 - IHH Healthcare Malaysia, a leading private healthcare provider, pioneered the Malaysia Healthcare expo in Surabaya Indonesia. This is the first of its kind by a single healthcare group. This exclusive expo is aimed at highlighting its unwavering commitment to delivering world-class medical expertise, state-of-the-art technology and facilities, and patient-centred care across its network of renowned brands namely Gleneagles, Pantai and Prince Court Medical Centre.

The MHX is a flagship program by the Malaysia Healthcare Travel Council (MHTC) and serves as an ideal platform to promote Malaysia as a world-class destination for healthcare for medical tourists. This year, the MHX expo will be held solely under the compass of IHH Healthcare Malaysia.

"This notable milestone underscores IHH Healthcare Malaysia's strength within the healthcare industry and its commitment to advancing medical tourism in Malaysia. This exhibition allows us to showcase our spectrum of integrated clinical advancements across our hospitals in making healthcare better, faster, and easier for our patients." said Sipika Singh, Chief Commercial Officer of IHH Healthcare Malaysia.

She added that visitors will have the opportunity to interact directly with hospital representatives, acquire relevant information and make informed decisions concerning their healthcare needs. The event features participation from Gleneagles Hospital Penang, Gleneagles Hospital Kuala Lumpur, Gleneagles Hospital Medini Johor, Gleneagles Hospital Kota Kinabalu, Pantai Hospital Kuala Lumpur, Pantai Hospital Ayer Keroh and Prince Court Medical Centre

Separately, IHH Healthcare Malaysia also launched its One Stop Customer Service Hotline as well as an international website that supports service in Bahasa Indonesia and allows Indonesian patients and caregivers alike to call and receive assistance on appointment booking, medical enquiries, and other related topics.

Hotline/WhatsApp: (021-2789 9788)

International website: <https://www.ihhmalaysia-international.com/>

In his opening remarks, Chief Executive Officer, Gleneagles Hospital Medini Dr Kamal Amzan said, "Malaysia has long been the preferred healthcare travel destination for Indonesian patients seeking high-quality, easily accessible, and affordable medical treatments that complement their local healthcare options. MHX Surabaya aims to build on this trust by curating an exceptional expo tailored to discerning audiences in Surabaya who are seeking cutting-edge healthcare treatment options abroad."

IHH Healthcare Malaysia has won several awards in the recent GlobalHealth Asia-Pacific Awards, including Hospital Group of the Year in the Asia-Pacific region. This recognition signifies the trust and confidence placed in its hospitals and services.

Among the big wins were awards for Medical Tourism Hospital of the Year in Asia-Pacific for Gleneagles Hospital Penang, Hospital of the Year in Malaysia for Gleneagles Hospital Kuala Lumpur, Cancer Centre of the Year in Asia-Pacific award for Pantai Hospital Kuala Lumpur, and Orthopaedic Service Provider of the Year in Asia-Pacific for Prince Court Medical Centre.

This is the second time this well-recognised expo is organised by the Malaysia Healthcare Travel Council (MHTC) in Surabaya and will be held from 6th to 9th July 2023 at Tunjungan Plaza.

“I urge visitors to take this opportunity to interact with hospital representatives, acquire relevant information, and make well-informed decisions concerning their personal healthcare requirements” said Farah Delah Suhaimi, Director, Market Development Indonesia MHTC.

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ABOUT IHH HEALTHCARE

A world-leading integrated healthcare provider, IHH believes that making a difference starts with our aspiration to Care. For Good.

Our team of 65,000 people commit to deliver greater good to our patients, people, the public and planet, as we live our purpose each day to touch lives and transform care.

Through our portfolio of trusted brands – Acibadem, Mount Elizabeth, Prince Court, Gleneagles, Fortis, Pantai and Parkway – we offer our patients comprehensive and personalised care ranging from primary to quaternary, and even ancillary services such as laboratories diagnostics, imaging and rehabilitation.

With our scale and reach in 10 countries, we continue to raise the bar in healthcare in our key markets of Malaysia, Singapore, Turkey, India, Greater China (including Hong Kong) and beyond.

In partnership with our stakeholders, we will co-create a sustainable future for all as we work towards our vision to become the world's most trusted healthcare services network.

More information can be found at www.ihhhealthcare.com