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Public Scorecard

Targets	Metrics		2022	2023	2024
Antimicrobial Stewardship					
To have 100% of hospitals enhance AMR interventions in line with CDC, WHO and national guidelines by 2025	Percentage of hospitals enhancing AMR interventions in line with CDC, WHO, and national guidelines		Began to establish antimicrobial stewardship committees and develop at least three country-specific treatment guidelines in each country	100% of our hospitals established ASP committees and developed country-specific guidelines, covering common infections and common procedures	Completed Phase 2 of our Antimicrobia Stewardship Programme roadmap ²
Reducing Disease Burden					
To touch five million lives¹ for healthier communities by 2025	Number of lives touched ¹	Annual	925,423	1,451,211	1,081,152
		Cumulative	925,423	2,376,634	3,457,786
Corporate Responsibility					
To touch five million lives¹ for healthier communities by 2025	Total amount invested in the community where the target beneficiaries are external to the listed issuer		Not reported	35,635,131 MYR	10,356,235 MYR
	Total number of beneficiaries of the investment in communities		Not reported	328,661	28,858

¹ Number of lives touched includes cumulative number of patients utilising IHH services targeted at reducing antimicrobial resistance and disease burden, and number of beneficiaries reached through our public corporate responsibility programmes. We have restated 2022 and 2023 figures to account for error corrections.

² Refer to full roadmap on page 47.